

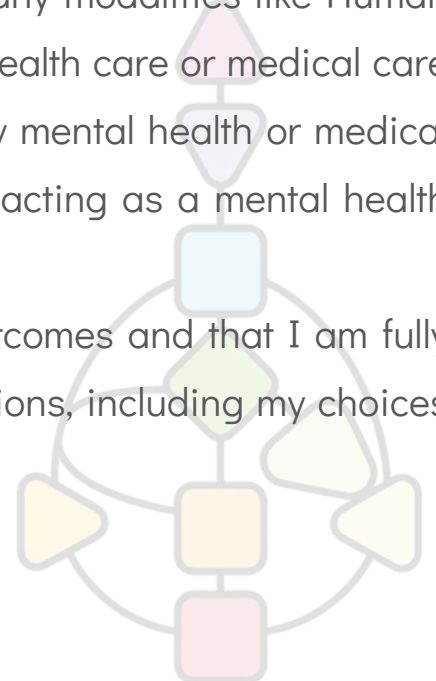


## Terms and Conditions

All coaching services and communication, email or otherwise, delivered by Supernatural Coaching (your “Coach”), as well as information on this website ([supernaturalcoaching.com.au](http://supernaturalcoaching.com.au)), are designed to help you identify areas in your life and thinking that may be holding you back. However, coaching is not professional mental health care or medical care. If you are psychologically stressed to the point that it interferes with your ability to function, please seek professional help from a psychologist. Coaching may complement therapy but is meant for individuals who are already healing or healed from major emotional and psychological wounds.

By purchasing coaching services from Supernatural Coaching, you confirm that you have read and agree to each statement and wish to proceed:

- I understand that the coaching services, including any modalities like Human Design, are not substitutes for professional mental health care or medical care and are not intended to diagnose, treat, or cure any mental health or medical conditions. I also understand that my Coach is not acting as a mental health counsellor or a medical professional.
- I acknowledge that my Coach does not promise outcomes and that I am fully responsible for my well-being during coaching sessions, including my choices and decisions.



- I understand that comments and ideas offered by my Coach are solely for aiding me in achieving my defined goals. I have the ability to give informed consent, and I hereby give such consent to my coach to assist me in achieving these goals.
- I understand that my Coach will protect my information as confidential unless stated otherwise in writing. However, if I report child, elder abuse or neglect, or threaten to harm myself or someone else, necessary actions will be taken, and my confidentiality agreement is limited in this capacity. If my Coach is ordered by a court to provide information or testify, she will do so to the extent the law requires.
- I understand the risks of confidentiality in the use of technology such as email, text, phone, Zoom, Skype, and other platforms and accept these risks.
- I hereby release, waive, acquit, and forever discharge my Coach, any agents, successors, assigns, personal representatives, executors, heirs, and employees from every claim, suit, action, demand, or right to compensation for damages I may claim to have or that I may have arising out of acts or omissions by myself or by my Coach as a result of the advice given or otherwise resulting from the coaching relationship. This agreement shall bind my heirs, executors, personal representatives, successors, assigns, and agents.
- The information, techniques, methods, and recommendations made by Supernatural Coaching are not substitutes for diagnosis and care by a qualified physician/GP and should not encourage treatment of illness by unqualified individuals. The client assumes all risks from use, non-use, or misuse of this information and therapy at all times.

### Cancellations & Refunds

We have a 48-hour cancellation policy. Flexibility is provided up to 48 hours prior to your session; after that, it is non-refundable.